CHIE
Care and Health Information Exchange

NHS

Knowledge.Empowers.Care

What is CHIE?

The Care and Health Information Exchange (CHIE) is a secure IT system which holds health and social care information from GP surgeries, hospitals, community and mental health, social services and others.

Helping health and care professionals to provide safer and faster treatment for you and your family.

How does it benefit me and my family?

CHIE helps health and care professionals to provide safer and faster treatment for you and your family by:

- Ensuring that you only have to tell your story once
- Reducing delays to your treatment. For example, by reducing the need to repeat blood tests
- Making sure the professionals involved in your care know about your medical history
- Identifying diseases that you might be at increased risk of developing in the future. This can help you take action early to protect your health

What type of information is available in CHIE?

- Allergies
- Appointments
- Care plans
- Correspondence
- Demographic details
- Diagnoses
- Medications
- Referrals
- Test results

Is my CHIE record being kept safe?

The security of your data is our first concern. The information shared with CHIE is stored in a secure database in the UK, which is protected by the latest security standards and measures.

Who can access my CHIE record?

To protect your privacy and confidentiality, only health and social care professionals who are involved in your care are allowed access to your record and can identify you from it. The expectation, enshrined in law, is that your records should be shared with these professionals to ensure you get the best and safest care possible.

What if I object to my information being made available in CHIE?

You have the right to object to having your data on CHIE. You should be aware, however, that the removal of your information from CHIE may make communication between people involved in your care more difficult and therefore reduce the care you receive. For this reason, we encourage you not to object. If you do object to having your data on CHIE, please speak to your GP practice or contact the CHIE team directly as below.

For more information about:

- Your legal rights
- Who controls and protects your information
- Accessing your record
- How to object to the sharing of your data
- How long we keep your record
- How to make a complaint
- How to contact the data protection officer

Visit our website at **www.CHIE.org.uk**

For further information, contact us at info.chie@nhs.net 0300 123 1519 or speak to your GP practice manager.